Cluster Box Unit (CBU)

What is a CBU?

A **cluster box unit (CBU)** is a free-standing, pedestal mailbox with 8, 12, 13, or 16 individually locked mailbox compartments and up to 2 integrated parcel lockers. Since all cluster boxes are USPS approved, they are the most common community mailboxes on the market.

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- Each CBU contains a parcel locker which allows the carrier to securely leave packages at the mailbox. If the parcel is to large for the parcel locker, the parcel will be delivered to the owners door.
- Each CBU has a built in secure outgoing mail slot.
- CBUs provide added security to protect from mail theft by each having it's own lock and key.
- CBUs also reduces identity theft as the customers name/ address is not displayed on the outside of the box.

🚘 Traffic & Parking

- CBUs eliminate the need for the carrier to pull in and out between parked cars while servicing multiple boxes along a street.
- Having one central location for all mailboxes frees up parking along the curb.



- CBUs improve the appearance of the neighborhood by clustering all of the mailboxes into one central location.
- All CBUs for a neighborhood are consistent in color and style.



• Having CBUs creates an efficient delivery service.



 CBUs are mounted facing a sidewalk so the customer no longer needs to worry about snow removal around their individual mailbox.



- Having one central location for mailboxes improves safety as it reduces traffic from mail carriers.
- CBUs improve safety for mail carriers from customer's dogs.



- CBUs often cost less than individual curbside mailboxes.
- Curbside mailboxes tend to be replaced more frequently due to vandalism or struck by vehicles, garbage trucks, and snowplows.

